

Intelligent Telecoms

“Let us manage all your telecommunication needs, so that you can manage your company efficiently”



BrainyBox



“The VPBX that has it all”

Why Choose BrainyBox?

At Intelligent Telecoms, we understand that seamless communication is the backbone of any successful business. That's why we've developed BrainyBox, our cutting-edge Virtual Private Branch Exchange (VPBX) solution, designed to elevate your business communications to new heights.

BrainyBox is more than just a phone system, it's a comprehensive, cloud-based communications platform that integrates seamlessly with your business processes. Whether you're a small startup or a large enterprise, BrainyBox offers a robust set of features tailored to meet your specific needs:

- **Scalability & Flexibility:** Easily scale your communication capabilities as your business grows. BrainyBox adapts to your needs, allowing you to add or remove lines, extensions, and features as required.
- **Advanced Features:** Enjoy a wide range of features including voicemail to email, call forwarding, automated attendants, call analytics, and more. BrainyBox ensures you have all the tools necessary for efficient and effective communication.
- **Cost-Effective:** Save on traditional phone system costs with our integrated low-tariff plans, cloud-based systems, and local carrier interconnection agreements. BrainyBox reduces the need for expensive hardware and maintenance, allowing you to invest more in your core business operations.
- **Reliable & Secure:** Trust in a secure and reliable system that ensures your communications are always available. Our state-of-the-art infrastructure provides high uptime and secure data handling to protect your business communications.
- **User-Friendly Interface:** Our intuitive, user-friendly interface ensures that you and your team can easily manage and operate the system, minimizing downtime and maximizing productivity.

"Join the Future of Business Communication"

With BrainyBox, you're not just getting a VPBX; you're getting a partner dedicated to helping your business succeed. Explore the endless possibilities with BrainyBox and discover why it's ***"The VPBX that Has it All."***

General Features

- Fax-to-email
- Portal for sending and receiving faxes
- History of all incoming and outgoing faxes
- Secure Border Controller embedded for hacking protection
- Global security over softphones through encryption TLS and SRTP
- Calling Queues
- Ring groups
- Conference bridge
- Announcements
- Wake up calls
- Unlimited extensions
- Calendar with third-party integration
- Secure communications
- Interactive Voice Response
- Video calling support
- Voicemail blasting
- Text-to-speech
- Follow me/find me calling
- Red Alert features include bulk concurrent calls automated sirens and specific pre-recorded messages
- Red Alert features include bulk concurrent calls including SMS notifications from predefined platforms for users and groups
- Microsoft TEAMS SIP direct routing interconnection
- Custom TEAMS notifications and channel updates
- Reporting on calls, queues, and the call lifecycle
- Specific portal for missed calls
- Specific portal for handling calls for call centers

Telephony Features


Specific Features

- Voicemail
- Call transfer
- Call waiting
- Call screening
- Caller blacklisting
- Do not disturb
- Call transfer
- Call recording
- Call event logging
- Call detail records / call history
- Voicemail to email
- Three-way calling support
- Speed dials caller ID support

Integrations and support

- Open Standards support for multiple protocols
- Softphone support
- WebRTC
- Mobile phone /desktop support
- Specialty device support (voice gateways, strobe alerts, paging gateways, failover devices, door phones, overhead paging)
- IAX2, SIP, PJSIP
- Microsoft TEAMS integration
- SMS integration
- RED Alert integration
- SIP direct routing for Microsoft TEAMS over TLS and SRTP

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